

Sunbeam

MULTI ZONE STEAM AIR FRYER

User Guide

AFP6100BK



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Important instructions – retain for future use.

تأكد من تفهيم احتياطات السلامة المذكورة اعلاه

請務必理解上述的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich, dass die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώνετε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری بکنید کہ احتیاط‌های بالا حتماً درک بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşıldığından emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

Sunbeam's Safety Precautions

SAFETY PRECAUTIONS FOR YOUR MULTI ZONE STEAM AIR FRYER

- Use your air fryer at least 200mm away from walls and curtains, and do not use in confined spaces.
- Do not operate the air fryer when placed directly onto a bench top. Place a heat-proof mat or chopping board underneath to protect the surface.
- Avoid placing your air fryer on top of stone/ stone polymer composite benchtops as this type of benchtop can be susceptible to cracking under heat.
- Do not operate the unit on an inclined surface.
- Do not move or cover the unit whilst in operation.
- Do not immerse the base of the unit in water or any other liquid.
- Do not touch any metal surface of the unit whilst in use as it will be hot.
- Use oven-proof gloves when supporting the base of the basket during basket removal when hot.
- Use only the supplied baskets and tray accessories inside the unit.
- Do not place food or liquid inside the unit. Only place on or inside the supplied accessories.
- Do not operate the unit without food or liquid in the supplied accessories.
- Do not use the accessories on the stovetop, inside a microwave oven or inside an oven.

Sunbeam is very safety conscious when designing and manufacturing consumer products, but it is essential that the product user also exercise care when using an electrical appliance. Listed below are precautions which are essential for the safe use of an electrical appliance:

- Read carefully and save all the instructions provided with an appliance.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The temperature of accessible surfaces may be high when the appliance is operating.
- Never leave an appliance unattended while in use.
- Do not use an appliance for any purpose other than its intended use.
- Do not place an appliance on or near a hot gas flame, electric element or on a heated oven.
- Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been damaged in any manner. If damage is suspected, return the appliance to the nearest Sunbeam Appointed Service Centre for examination, repair or adjustment.
- For additional protection, Sunbeam recommends the use of a residual current device (RCD) with a tripping current not exceeding 30mA in the electrical circuit supplying power to your appliances.
- Do not immerse the appliance in water or any other liquid unless recommended.
- Appliances are not intended to be operated by means of an external timer or separate remote control system.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.

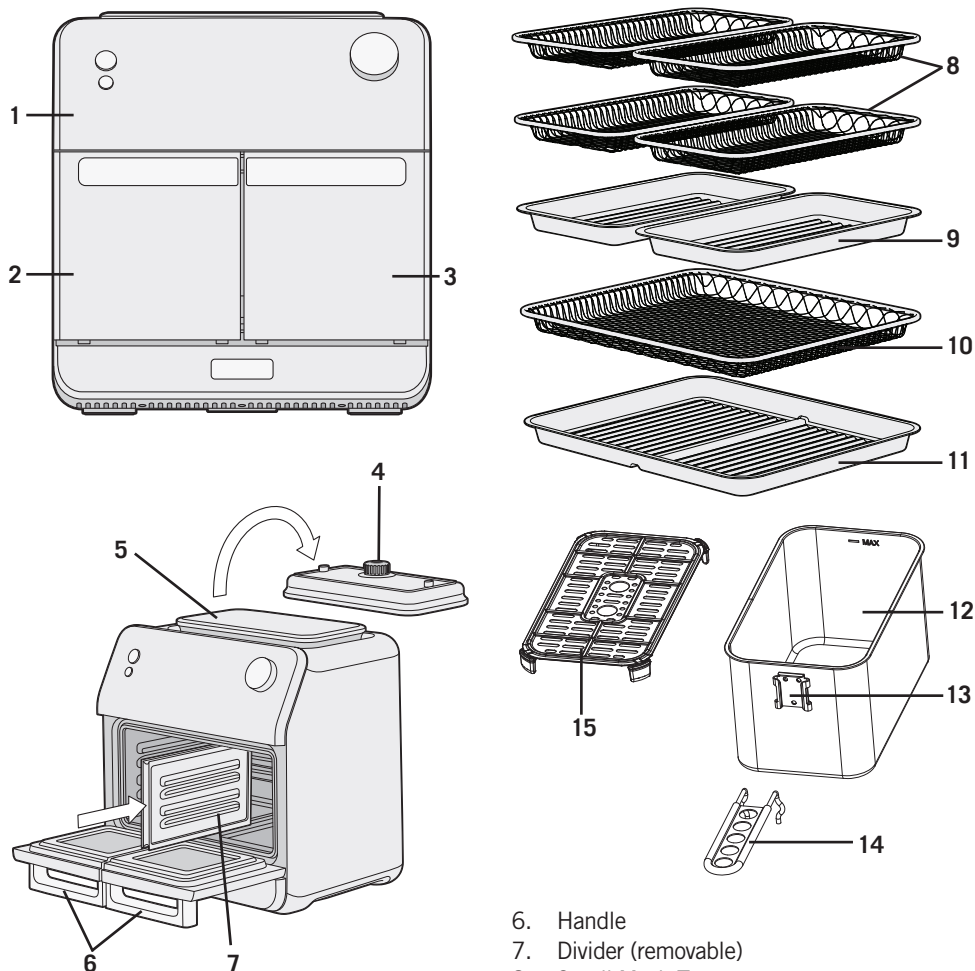


Hot Surface Do Not Touch

This symbol indicates, temperature of accessible surfaces may be high when the appliance is operating and for some time after use.

If you have any concerns regarding the performance and use of your appliance, please visit www.sunbeam.com.au or contact the Sunbeam Consumer Service Line. Ensure the above safety precautions are understood.

Features of your Sunbeam Steam Air Fryer



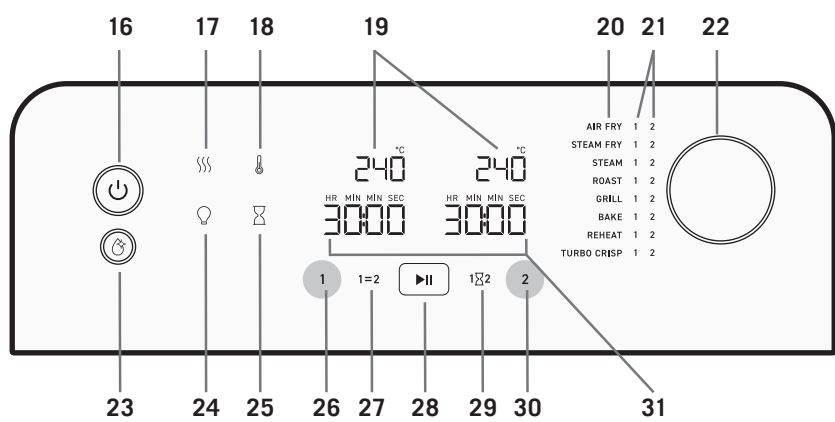
Parts

1. Control Panel
2. Cooking Compartment 1
3. Cooking Compartment 2
4. Filler Cap
5. Water Tank

6. Handle
7. Divider (removable)
8. Small Mesh Tray
9. Small Roasting Tray
10. Large Mesh Tray
11. Large Roasting Tray
12. Baskets
13. Clasp
14. Removable basket handle
15. Air Flow Trays

Note: The number of accessories may vary depending on the model.

Control Panel



16. Power / Cancel Button

17. Dry Function

18. Temperature Adjust

19. Temperature

20. Cooking Preset: Air Fry, Steam Fry, Steam, Roast, Grill, Bake, Reheat, and Turbo Crisp

21. Selected Compartment Indicator

22. Selector Dial
23. Clean Function

24. Light Function

25. Time Adjust

26. Cooking Compartment 1 Selector

27. Match

28. Start/Pause Button

29. Sync

30. Cooking Compartment 2 Selector

31. Time

Before First Use

Never immerse any part of the Air Fryer body, power cord, or plug in water or any other liquid. Before assembling or disassembling your Air Fryer, ensure it is unplugged, and all parts are cool.

Unpack the appliance and remove all packaging, promotional materials, and stickers. Remove all printed documents. Wash the Baskets, Mesh Trays, Roasting Trays, Water Tank, and Divider with hot, soapy water. Rinse and then dry all parts.

Fill the Water Tank with water and replace onto the appliance. Turn on the Air Fryer, select Steam Fry function and press Start/Pause (▶||). At the end of the cycle open the doors and allow to cool, then when cooled wipe the inside of the cooking compartment with a damp cloth. Now, the Air Fryer is ready for use. It is normal for Air Fryers to have a particular smell the first time they are used.

Usage Instructions

Configuring Your Air Fryer

The Air Fryer can be used as two separate cooking compartments where each compartment can be programmed with different functions, times and temperatures, or as one large 11L cooking compartment by removing the Divider.

Removing the Divider

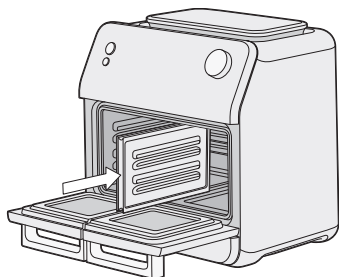
1. Ensure the Air Fryer is cool. DO NOT remove the Divider while the Air Fryer is hot.
2. Open both compartment doors.
3. Pull the Divider towards you to slide it out of the Air Fryer.
4. The Large Roasting Tray and Large Mesh Tray can be used when the Divider is removed.

5. All cooking functions can be used when configured as a large cooking compartment, but 'Sync' (1&2) and 'Match' (1=2) are not relevant to the large cooking compartment and will not be available to select.

Inserting the Divider

1. Ensure the Air Fryer is cool. DO NOT insert the Divider whilst the Air Fryer is hot.
2. Fully open both compartment doors.
3. There is no 'wrong way' when inserting the Divider. Align the grooves in the top and bottom of the Divider to the raised ribs in the floor and ceiling of the cooking chamber, and push gently until it touches the back wall.

Usage Instructions - continued



4. Once in place, the control panel will allow you to set the program for the cooking compartments separately.

NOTE: If the doors will not close properly, the Divider has not been inserted into the cooking compartment correctly.

Program – Single Large Compartment (No Divider)

1. Press Power button (⏻).
2. Add food to chosen accessory and place inside the cooking compartment, close both doors.
3. Turn dial to desired cooking function.
4. To change the temperature, press (ⓘ) then turn dial to required setting.
5. To change the cooking time, press (⌘) then turn dial to required setting.
6. Press Start/Pause button (▶||).

Program – One Compartment Only (Divider Inserted)

1. Press Power button (⏻).
2. Insert Divider. Add food to chosen accessory and place inside one cooking compartment, close the door. It does not matter which side you choose to cook with.
3. Select the compartment which contains the food (1) or (2).
4. Turn dial to desired cooking function.

5. To change the temperature, press (ⓘ) then turn dial to required setting.
6. To change the cooking time, press (⌘) then turn dial to required setting.
7. Press Start/Pause button (▶||).

Program – Two Compartments (Divider Inserted)

1. Press Power button (⏻).
2. Insert Divider. Add food to chosen accessories and place inside the cooking compartments, close both doors.

NOTE: 2 Compartments cannot be selected if the Divider is not inserted. You can begin programming with either compartment; this example is with compartment 1 first.
3. Select compartment 1 (1).
4. Turn dial to desired cooking function.
5. To change the temperature, press (ⓘ) then turn dial to required setting.
6. To change the cooking time, press (⌘) then turn dial to required setting.
7. Select compartment 2 (2).
8. Turn dial to the desired cooking function.
9. To change the temperature, press (ⓘ) then turn dial to required setting.
10. To change the cooking time, press (⌘) then turn dial to required setting.
11. Press Start/Pause button (▶||).

Program – Both Compartments the Same (MATCH) (1=2)

This setting automatically applies the selected function, time and temperature to both sides of the Air Fryer.

1. Press Power button (⏻).

Usage Instructions - continued

2. Insert Divider. Add food to chosen accessories and place inside the cooking compartment, close both doors.

NOTE: Both compartments cannot be selected if the Divider is not inserted. You can begin programming with either compartment; this example is with compartment 1 first.

3. Select compartment 1 (1).

NOTE: It does not matter which compartment is programmed first.

4. Turn the dial to desired cooking function.
5. To change the temperature, press (ⓘ) then turn dial to required setting.
6. To change the cooking time, press (⌘) then turn dial to required setting.
7. Press Match button (1=2). The selected cooking details will appear for both compartments of the Air Fryer.
8. Press Start/Pause button (▶||).

Program – Both Compartments to Finish Cooking at the Same Time (SYNC) (182)

This setting automatically staggers the start of the cooking times so both compartments finish cooking together.

NOTE: The difference in cooking times cannot exceed 45 minutes to use this feature.

1. Press Power button (⏻).
2. Insert Divider. Add food to chosen accessories and place inside the cooking compartment, close both doors.
NOTE: Both compartments cannot be selected if the Divider is not inserted. You can begin programming with either compartment; this example is with compartment 1 first.
3. Select compartment 1 (1).

4. Turn the dial to desired cooking function.
5. To change the temperature, press (ⓘ) then turn dial to required setting.
6. To change the cooking time, press (⌘) then turn dial to required setting.
7. Select compartment 2 (2).
8. Turn the dial to desired cooking function.
9. To change the temperature, press (ⓘ) then turn dial to required setting.
10. To change the cooking time, press (⌘) then turn dial to required setting.
11. Press Sync button (182).
12. Press Start/Pause button (▶||).

NOTE: Once cooking begins, you can change the temperature but not the time. To change the time, cancel the cooking and re-program.

Cooking Instructions

1. Press Power button (⏻).
2. Insert the Divider (if using).
3. Add food to chosen accessory and place inside the cooking compartment, close both doors.
4. If using the Steam Fry or Steam functions, remove Water Tank and fill with water. Replace Water Tank on top of Air Fryer with the water droplet symbol to the front.
5. Program according to the instructions on previous pages.
6. Press Start/Pause button (▶||).
7. Both compartment lights will illuminate 1 minute before the end to alert that cooking is almost finished.

Usage Instructions - continued

- When cooking is finished, an audible alert will sound, “END” message will display, and the Air Fryer will automatically stop cooking.



NOTE: Time and/or Temperature can be adjusted during cooking without pressing Start/Pause (▶||). Press compartment (1) or (2), then press the Time or Temperature button and adjust using the dial. The Air Fryer will operate according to the new settings.

An audible alert will sound and display ‘’ Shaker alert on the Temperature display halfway through the programmed time as a reminder to turn your food or shake the Basket for even cooking.

When using the Steam function for long cooking times, a ‘’ ‘CHECK TRAY’ alert will display every 30 minutes in the Temperature display as a reminder to check whether the Tray needs to be emptied to prevent overflow.

NOTE: If Time or Temperature buttons are not pressed after the Zone button, then turning the dial will change the Cooking Function.

Pause (basic)

- Press Start/Pause button (▶||) while cooking, and all cooking will be paused.
- Press Start/Pause button (▶||) again to resume cooking.

NOTE: If both compartments are cooking, you can choose to pause only one compartment. Press (1) or (2) before pressing Start/Pause button (▶||) and that compartment will pause while the other compartment continues cooking (not permitted during Sync cooking mode). If one door is opened when cooking, then its compartment will automatically pause until the door is closed again. The other compartment will not be affected.

Pause (advanced)

You may wish to change the Cooking Program in one compartment without changing the other compartment after cooking has started. Or if one compartment has a shorter cooking time than the other and finishes first, you may wish to start a new program in the finished compartment without cancelling the compartment that is still cooking.

- Press Start/Pause button (▶||).
- Press (1) or (2) for the compartment you wish to change program.
- Select the cooking function, temperature, and time.
- Match (1=2) and Sync (1&2) can be selected if desired.
- Press Start/Pause button (▶||) to start cooking.

Usage Instructions - continued

Cancel

To cancel cooking and re-program, press Start/Pause button (▶||), then the Power button (⏻) once – this will revert to the start screen.

Cooking with Steam

Steam function can be used on either compartment, both compartments together, or with Divider removed.

1. Unscrew the Filler Cap from the bottom of the Water Tank and fill from the tap. Replace the cap.
2. Place the Water Tank on top of the Air Fryer with the water droplet symbol facing forward. You may observe a small amount of water in the connection well at the top of the air fryer; this is normal.
3. Program as normal.

NOTE: The cooking time can be adjusted, but the temperature cannot.

4. Using steam naturally creates condensation inside the Air Fryer, so for easier clean-up, it is recommended to cook using the Baskets instead of Trays, to collect more condensation. But if Steam or Steam Fry cooking with Mesh Trays, we recommend placing the Roasting Trays on the base of the cooking compartment to collect more condensation.
5. Any remaining condensation in the base of the Air Fryer can be wiped easily with a kitchen sponge or cloth, after which the Dry function (☼) can be used if required.

NOTE: When steam cooking, it is normal for steam to be expelled through the Air Fryer's rear vents. You may want to avoid placing the unit under a cupboard while using this function.

CAUTION: Do not stand directly over the Air Fryer when opening the doors due to normal steam release, as this poses a risk of scalding.

Cooking with Steam Fry

Steam Fry function combines steam and air fry cooking. The Air Fryer automatically switches from steam to air fry, ensuring food is juicy on the inside and crispy on the outside. This function provides superior cooking performance particularly when cooking meats and vegetables. Steam Fry function can be used on either compartment, both compartments together, or with Divider removed.

Follow the same instructions described for Steam, but the temperature of the Air Fry part of the program can be adjusted using the Temperature button (Ⓔ) and dial.

Dry function ☼

After cooking with Steam, remove food, and press Dry button (☼). Time and temperature are preset and cannot be adjusted.

NOTE: Use this function to dry the Cooking Compartments only, not the cavity and accessories. If the basket or tray remains in place, any water underneath will not evaporate.

CAUTION: The inside of the Air Fryer will be hot after drying, so take care when handling.

Temperature Settings Guide

This table shows the default time and temperature for each Cooking Function. These can be adjusted using the Selector Dial.

Functions	Temperature	Time	Steam
Air Fry	200°C	15 mins	No
Steam Fry	200°C	20 mins	Yes
Steam	N/A	15 mins	Yes
Roast	170°C	1 hour	No
Grill	230°C	15 mins	No
Bake	160°C	30 mins	No
Reheat	120°C	10 mins	No
Turbo Crisp	240°C	10 mins	No

Please note that due to the variations in thickness and size of foods being cooked, cooking results may vary. Always ensure that the food is thoroughly cooked before consuming.

Recipes

Scan the QR code below to discover recipes for your air fryer.



User Preferences

The Air Fryer can be customised to suit user preferences.

Temperature Units

The Air Fryer can be changed to display temperature in Celsius (C) or Fahrenheit (F).

1. Press and hold Temperature button (ⓘ) for 6 seconds. The currently set unit will flash.
2. Turn the dial to select the desired temperature unit.
3. Press Start/Pause button (▶||) to finish.

Water Hardness

The Air Fryer is automatically pre-configured to hard water, nominally 200 mg/l CaCO_3 . This can be changed to suit soft water, nominally 100 mg/l CaCO_3 . We recommend checking with your local water authority to determine the water hardness and setting the Air Fryer accordingly.

NOTE: The hardness setting determines how often the Descale alert will show.

1. Press and hold Clean button (🧼) for 6 seconds.
NOTE: The unit will beep and change screen after 3 seconds, but that should be ignored. Continue to hold the button until the next beep and the screen changes to show only 01 or 02. The current setting will flash (01 = Hard / 02 = Soft).
2. Turn the dial to select the desired water hardness.
3. Press Start/Pause button (▶||) to finish.

Brightness of 'Non-Selected' Functions

The contrast between the brightness of the selected function and other available functions ('non-selected'), can be adjusted.

1. Press and hold Light button (💡) for 6 seconds.
2. Turn the dial to select the desired brightness for the available functions (the selected function always stays brightest).
3. Press Start/Pause button (▶||) to finish.

NOTE: This setting can be changed at any time.

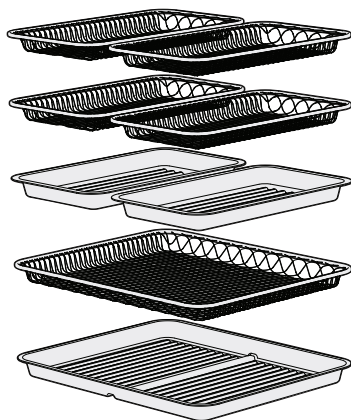
Helpful Hints

- To cancel (not pause) during programming or cooking, press Power button (⏻) once. This will always cancel any program and revert to standby.
- During programming, or if a door is left open for 5 minutes or more, the appliance will go to sleep. Press Power button (⏻) to wake.
- Shake alert is not applicable to cooking times less than 6 minutes.
- Both compartment lights will illuminate 1 minute before the end to alert that cooking is almost finished.
- When cooking is finished, a beep will sound, “END” will display, and the appliance will automatically stop cooking.
- When cooking is finished, the appliance will revert to Standby if no other buttons are pressed within 1 minute.
- To remove the Baskets from the Air Fryer, use the Removable Handle. Squeeze the Handle to insert into the clasp on the Basket and use the same action to remove the Handle.

CAUTION: Do not remove hot Baskets without the handle.

- Use thick kitchen towel or oven-proof gloves to remove Trays from warm cooking compartment.

- After cooking, remove food with a heat-safe cooking utensil. Use non-metal utensils to protect the non-stick coating on the Baskets and Roasting Trays. Metal utensils are ok to use with the metal Mesh Trays. Do not put hot Baskets, Trays, or food onto a non-heatproof surface. Use caution when tipping the Baskets to remove food to avoid spilling hot liquids.
- When not in use, all Roasting and Mesh Trays will nest together and store in the Storage Compartment when stacked in the order shown in the diagram.



- The Baskets and small Air Flow Trays will store in the Cooking Compartments when not in use.
- The Baskets, with Air Flow Trays removed, are also suitable for baking.
- Both door seals interact with each other, so if both doors are open then closing one door may lift the other too - this is normal.

Care and Cleaning

Always unplug your Air Fryer and allow it to cool completely before cleaning. NEVER immerse the appliance body, power cord or plug in water or any other liquid. Never use harsh abrasive cleaners.

- Carefully wipe any oil spatter from the Air Fryer walls and roof with a paper towel or a slightly damp cloth. Wipe the outer body with a clean, slightly damp cloth, then dry.
- Wash the Accessories, Divider, and Water Tank with warm soapy water using a cloth, sponge, or non-abrasive brush. Dry thoroughly before use or storage.
- The Baskets, Trays, Divider, and Handle are also dishwasher safe.
- The Mesh Trays are stainless steel, and a metal scourer can be used to clean.
- To prevent grease buildup on the Air Fryer's roof and fan, it is recommended to perform a deep clean regularly. Refer to the Steam Clean and Dry section below.

Steam Clean & Dry

Either or both compartments can be steam cleaned to help remove baked-on food from the accessories and/or the Air Fryer itself, and then dried automatically.

1. Load accessories into the Air Fryer (if required to be cleaned at the same time as the cooking compartment).
2. Fill the Water Tank.
3. Select Compartment (1), Compartment (2) or Match (1=2).
4. Press Clean button (🌀).

5. Press Start/Pause button (▶||) to begin. The Air Fryer will steam for a preset time, after which it will pause – the Clean button (🌀) and Start/Pause button (▶||) will both pulse to indicate that this stage is complete. The inside of the Air Fryer will be very wet with water and emulsified grease - this is normal.
6. Remove and wash accessories and clean the inside of the Air Fryer with a soft scourer if necessary, then wipe down with kitchen paper or a cloth. Readily available supermarket Air Fryer or stainless steel cleaning products can be useful for stubborn grease stains on the inside of the Air Fryer when used with a soft non-scratch scourer.
7. Replace the accessories inside the Air Fryer.

NOTE: To prevent damage to the cooking chamber surface and accessories, do not use a metal scourer.

8. Press Start/Pause button (▶||) to begin the drying part of the program. If you prefer to skip the Dry part of the program, turn off the Air Fryer using the Power button (🔌).

CAUTION: The accessories and inside of the Air Fryer will be hot after drying, so take care when handling accessories.

NOTE: If you wish to clean only the inside of the Air Fryer, then we advise placing the Baskets inside the compartments to collect the cleaning water.

Care and Cleaning - continued

Descale

To keep your Air Fryer in the best condition, it is necessary to descale when the descale alert displays – indicated by the Clean button (🧼) permanently lit.

When descaling, always place the Baskets in each cooking compartment to collect the hot water.

1. Add 25mL white vinegar to the water tank and fill with warm water.
 - Alternatively, use descaling tablets/liquids according to the manufacturer's instructions.
2. Press and hold the Clean button (🧼) for 3 seconds. The button will beep and flash.
3. Press Start/Pause button (▶||) and stage 1 of the descaling process will begin.

NOTE: After initial pumping, there will be a pause, after which pumping will continue.

4. After Stage 1 is completed, the Clean button (🧼) will beep and flash.
5. Empty the Water Tank, rinse thoroughly, then fully fill with clean water.
6. Press Clean button (🧼) – it will beep and flash – then Press Start/Pause (▶||) to begin Stage 2.
7. When descaling has finished, the Clean button (🧼) light will go out.
8. Remove, empty, and wash the Baskets.

Empty Water

If you don't use Steam functions frequently, then you may wish to empty water from the internal system.

1. Remove and empty the Water Tank.
2. Place the Baskets in each compartment and close the doors.
3. Press and hold the Clean button (🧼) and the Temperature button (🌡) together for 3 seconds until they beep and start to flash.
4. The Air Fryer will pump water into the Baskets and may vibrate as the water empties – this is normal.
5. When the cycle has finished, empty the water from the Baskets and replace the Water Tank.

Troubleshooting

PROBLEM	POTENTIAL CAUSE	SOLUTION
Overcooked / undercooked foods	Incorrect temperature or time setting.	- Adjust the time and temperature to desired taste. - Because Air Fryers are smaller than regular ovens, it will heat up faster and cook in shorter periods of time.
Burning smell	Food build-up inside the Air Fryer.	Refer to 'Care and Cleaning' section.
Menu options do not appear on the control panel	Divider is not in place.	Check that the Divider grooves are properly aligned with the raised ribs in the cooking chamber, and that the Divider is touching the back wall.
	Some options are only available if the Divider is inserted.	Insert the Divider if not using the Large Roasting or Mesh Trays.
Air Fryer will not start after programming	The door is open.	Close the doors.
	Time difference between the compartments in Sync mode is too great (greater than 45 minutes).	Reduce the time difference.
Clean button is flashing	Water tank is empty. NOTE: Before the alert displays, the pump may also sound noisier than usual for a few seconds.	Remove and fill water tank.
Light inside Air Fryer turns off	Door has been open too long.	Light turns off after 2 minutes even if door is still open.
	Door has been opened and closed.	Light turns on when door is opened and turns off when door is closed.
Clean button is permanently on	The Air Fryer needs to be de-scaled.	De-scale according to the instructions in the Care & Cleaning section.
E3 or E4 error	Air Fryer is overheating.	Turn off Air Fryer and leave to cool for 15 minutes before using.
Any other 'E' error codes	Malfunction.	Contact Customer Service.

12 Month Replacement Guarantee

This Sunbeam product is covered by a 12 month replacement or repair warranty, which is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia) or New Zealand Consumer Guarantees Act (if your product was purchased in New Zealand).

Should you experience any difficulties with your product during the warranty period, please contact our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Australia

www.sunbeam.com.au
1300 881 861

New Zealand

www.sunbeam.co.nz
0800 786 232

Upon receipt of your claim, Sunbeam will seek to resolve your difficulties or, if the product is defective, advise you on how to obtain a replacement or refund.

To assist us in managing warranty claims, we recommend you register your product as soon as practicable after purchase, on our Sunbeam website and uploading a copy of your original receipt. View the Support section of the Sunbeam website.

In order to make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested (if not already uploaded to our website).

Should your product develop any defect within 12 months of purchase because of faulty materials or workmanship, we will replace or repair it, at our discretion, free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

Our replacement or repair warranty only applies where a defect arises as a result of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction booklet), accidental damage, or normal wear and tear.

Your warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage; or
- cover damage caused by:
 - power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;

- servicing or modification of the product other than by Sunbeam or an authorised Sunbeam service centre;
- use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Sunbeam specifications; or
- exposure of the product to abnormally corrosive conditions; or
- extend beyond 3 months if the product is used in commercial, industrial, educational or rental applications.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, contact your nearest Sunbeam service centre. For a complete list of Sunbeam's service centres, visit our website or call our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Need help with your appliance?

Contact our customer service team
or visit our website for information
and tips on getting the most from
your appliance.

Australia | visit www.sunbeam.com.au
phone 1300 881 861

New Zealand | visit www.sunbeam.co.nz
phone 0800 786 232

NEWELL AUSTRALIA PTY LTD. ABN 68 075 071 233

Sunbeam is a registered trade mark.

Made in China to Sunbeam's specification.

Due to minor changes in design or otherwise,
the product you buy may differ slightly from the one shown here.

Approved by the appropriate electrical regulatory authorities.

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